**Template** 

**RFP Form** 



## **Request for Proposal Form**

For Tenders Subject To the Government Procurement Regulation no. (8) For the year 2022, and the instructions issued pursuant to it and their amendments

Request for Proposal for: Purchase of laptops and technical equipment for the central and branch future stations project in Karak.

Tender Number: (60/eGovt/2025)

Proposal Deadline: .2025/12/3

### 1. Introduction:

Ministry of Digital Economy and Entrepreneurship (MODEE) is soliciting proposals from qualified bidders to supply the following [devices]:

## **Template**

**RFP Form** 



| Lot    | Item                        | QTY             |
|--------|-----------------------------|-----------------|
| Number |                             |                 |
| 1      | Personal Computers          | 80              |
|        | Laptops                     | 70              |
| 2      | Interactive screens 86 inch | 5               |
|        | Interactive screens 75 inch | 5               |
|        | Sound systems               | 5               |
|        | Content creation equipments | 1               |
| 3      | Switches & access points    | As listed below |
| 4      | CCTV system equipments      | 5               |

Responses to this request for proposal (RFP) must conform to the procedures, format and content requirements outlined in this document.

Deviation from procedures, format and content requirements will be considered grounds for disqualification.

### 2. Scope of work:

**2.1:** The scope of work of this tender includes deliver, install, configure, maintain, and provide support and warranty described in technical specs in the following locations: Alkarak, Alqatraneh. Moaab, Ghor Alsafi, Sheehan as in the list below:

| Number          | Item  | QTY |
|-----------------|---|-----|
| 1               | Personal Computers                                      | 80  |
| Marian.         | Alkaarak  | 20  |
|                 | Moaab   | 15  |
| M. Andrew       | Alqatraneh  | 15  |
|                 | Ghor Alsafee  | 15  |
|                 | Sheehan   | 15  |
| 2               | Laptops   | 70  |
|                 | Alkaarak  | 20  |
|                 | Moaab   | 12  |
| wert Asi        | Alqatraneh  | 12  |
| المالية المالية | Ghor Alsafee  | 12  |
|                 | Sheehan   | 12  |
|                 | <ul> <li>2 laptops will stay in MODEE stores</li> </ul> |     |
|                 |   |     |
| 3               | Multi function printers (A3)                            | 1   |
|                 | Alkarak   | 1   |
| 4               | Multi function printers (A4)                            | 5   |

**Template** 

**RFP Form** 



|           | Alqatraneh  | 1 |
|-----------|---|---|
|           | Moaab   | 1 |
|           | Ghor Alsafi   | 1 |
|           | Sheehan   | 1 |
| 5         | Interactive screens 86 inch                         | 5 |
|           | Alkarak   | 1 |
|           | Alqatraneh  | 1 |
|           | Moaab   | 1 |
|           | Ghor Alsafi   | 1 |
|           | Sheehan   |   |
|           | Interactive screens 75 inch                         | 5 |
|           | Alkarak   | 1 |
|           | Alqatraneh  | 1 |
|           | Moaab   | 1 |
|           | Ghor Alsafi   | 1 |
|           | Sheehan   | 1 |
| 6         | Sound systems                                       | 5 |
|           | Alkarak   | 1 |
|           | Alqatraneh  | 1 |
|           | Moaab   | 1 |
|           | Ghor Alsafi   | 1 |
|           | Sheehan   | 1 |
| 7         | Content creation equipments                         | 1 |
| 3124_     | Alkarak   | 1 |
|           |   |   |
| 8         | CCTV system equipments : 1 CCTV                     | 5 |
|           | system for each location                            |   |
|           | C . 11  |   |
|           | Alkarak : 1 NVR + 11 Indoor cams + 2 outdoor cams   |   |
|           | Alqatraneh: 1 NVR + 5 Indoor cams + 2 outdoor cams  |   |
| S No FINE | Moaab: 1 NVR + 5 Indoor cams + 2 outdoor cams       |   |
| 200       | Ghor Alsafi: 1 NVR + 5 Indoor cams + 2 outdoor cams |   |
|           | Sheehan: 1 NVR + 5 Indoor cams + 2 outdoor cams     |   |

All [devices] must meet MODEE technical specifications defined in this RFP.

**2.2:** The Winning bidder must deliver the required [devices] within [8 weeks] as of the date of signing the purchase order (contract) and the delivery will be at [the Ministry of Digital Economy and Entrepreneurship (MODEE) warehouses] & installed in the following locations: Alkarak, Alqatraneh. Moaab, Ghor Alsafi, Sheehan as in the list below:

## **Template**

**RFP Form** 



### 3. Technical Specifications and Details:

Bidders must comply with the following minimal technical specifications and requirements for (...tender name...), therefore bidders are required to comply in full with these technical specifications and requirements and any proposal that does not comply with these technical specifications and requirements shall be rejected for being none responsive. Bidders must be specifying the manufacturer and the origin of countries of the submitted [devices].

- Personal computers QTY (80)

| Components                 | Minimum Requirements  |
|----------------------------|---|
| Model                      | Well- Known Brand name  |
| Series                     | Business Series   |
| Manufacturing Requirements | <ul> <li>Main System Unit, Monitor, Mouse and Keyboard must carry the same brand name</li> <li>Tower, Small (Mini) or Micro Form Factor</li> </ul>  |
| Processor                  | Intel® Core™ i7, 14 <sup>th</sup> generation, 14 Cores CPU, 24MB Cache (or equivalent processor)  |
| Chipset                    | Compatible chipset with processor (minimum Intel Q chipset or equivalent chipset)   |
| Memory                     | 16GB Memory DDR5 upgradable to 32 GB  |
| Storage                    | 512GB Solid State Disk, M.2 NVMe (PCIe)   |
| I/O Ports                  | 1x HDMI, or 1x DisplayPort or 1x VGA, 4xUSB Type-A 3.1 or above, 1x USB Type-C, 1x Network connector (RJ-45), (1x audio Line-in, 1x Audio Line-out, 1x Audio Headset) or (1x headphone/microphone combo jack) |
| Expansion slots            | 1x PCIe x16   |
| Communications             | Ethernet R45 LAN 10/100/1000  |
| Security                   | Discrete TPM 2.0 or above   |
| Graphic Card               | Integrated, Shared Memory   |
| Pointing Device type       | USB mouse, optical, wheel with mouse pad  |
| Keyboard                   | USB Arabic-English keyboard   |
| Monitor                    | 24" LED Full HD, HDMI, DP or VGA port (must be same as case port)   |

# **Template**

## RFP Form



| Audio                              | High definition, Integrated sound system  |
|------------------------------------|---|
| Power                              | 220v, 50Hz AC Power Supply with MK cable  |
| Operating System                   | Pre-installed Windows 11 Pro, recovered by a tool and/or factory reset from manufacturer  |
| Drivers, Utilities & Documentation | All Drivers that support the system, Original Documentation, Manuals, Setup Utilities for installation and usage, all Power & data cables needed (without convertors) - should be provided and sent by manufacturer |
| Warranty                           | 3 years (labor, parts, on site) Additional 2 years of warranty should be listed as optional in the financial proposal   |

## - Laptops QTY(70)

| Components     | Minimum Requirements   |
|----------------|--|
| Model          | Well- Known Brand name   |
| Series         | Business Series  |
| Material       | Metal or Carbon Fiber  |
| Processor      | Intel® Core™ i5, 14 <sup>th</sup> generation, 10 Cores CPU, 20MB Cache   |
| Processor      | (or equivalent processor)  |
| Chipset        | Mobile Intel Chipset or equivalent   |
| Memory         | 16GB Memory DDR5   |
| Hard Drive     | 512GB Solid State Disk, M.2 NVMe (PCIe)  |
| Display        | 15.x Inch FULL HD  |
| Graphics       | Integrated, Shared Memory  |
| Audio          | High Definition Audio  |
| Camera         | Integrated HD Webcam   |
| I/O Ports      | 1xHDMI, 2xUSB Type-A 3.1 or above, 1xUSB Type-C, 1xNetwork connector (RJ-45), 1xCombo (Microphone in, headphone/line out), 1xThunderbolt 3 or above (optional) |
| Security       | Discrete TPM 2.0 or above  |
|                | Wireless 802.11ac/a/b/g/n  |
| Communications | Bluetooth 4.2 or above   |
|                | 10/100/1000 Gigabit Ethernet   |
| Keyboard       | Arabic English Keyboard  |

# **Template**

## **RFP Form**



| Touchpad                           | Yes  |
|------------------------------------|--|
| Battery                            | High capacity, long-life battery (>=6 working hours) with 3 years warranty   |
| AC Power Adapter                   | AC Power Adapter   |
| Operating System                   | Pre-installed Windows 11 Pro, recovered by a tool and/or factory reset from manufacturer   |
| Drivers, Utilities & Documentation | All Drivers that support the system, Original Documentation, Manuals, Setup Utilities for installation and usage should be provided and sent by manufacturer |
| Case                               | Original Carrying Case (same as brand name)  |
| Warranty                           | 3 years (labor, parts, on site)  |

- Interactive screens QTY( 10)

Feature Description

| Screen size             | 2 different screen sizes, (5) 75 inch, (5) 85 inch  |
|-------------------------|---|
| LCD Display             | DLED Type, ZERO Air Gap   |
| Camera                  | Built in 4K Camera or higher  |
| Microphone              | Minimum 8* Built in microphone array with voice collecting capability   |
| Speaker                 | Minimum Dual speaker (15 watts x2 )   |
| Stylus (pen)            | <ul><li>- 2* passive pens support dual color recognition</li><li>- Support whiteboard/annotation auto wake up by detaching stylus</li></ul>   |
| Resolutions             | 3840X2160   |
| Contrast ratio          | 4000:1  |
| Touch Principle         | High Precision Infrared   |
| Lifespan                | 30,000 hours up to 50,000 Hours   |
| Wireless Screen Sharing | a. The bidding product must support wireless presentation sharing. by transmitter USB key connected to PC/Laptop "Click to Share", or direct wireless sharing from PC / PAD / Smart Phone to the screen c. Support Touch Screen reverse control d. Support software based app remote control the display and launch meeting via mobile devices(mobile phone/tablet) |

## **Template**





|                              | c. Screen sharing image must support window type,zoom in/up and relocate on the desktop; e. Screen sharing must support: share whole desktop, share app only, freeze, and support DND(do not disturb) mode f. Screen sharing must support: wireless BYOD(user can launch video conference from laptop and wirelessly utilize the camera of the display |  |
|------------------------------|--|--|
| Multi Screen Sharing         | Should be supported  |  |
| Digital White Board Software | <ul> <li>Support Arabic and English Handwriting recognition, Image editing, built-in library</li> <li>Import pdf files, Microsoft Office files, Export documents to different file types (video files, Microsoft Office files, images, pdf, html, etc.)</li> </ul>   |  |
| Screen                       |  |  |
| Screen type                  | DLED Type, ZERO Air Gap Technology   |  |
| Refresh rate                 | 60 Hz  |  |
| Multi-touch                  | Not less than 20 points  |  |
| Anti-reflection and glare    | Should be supported  |  |
| Built in OPS                 |  |  |
| OPS                          | i7 , DDR4 <b>16G/512 GB SSD</b> Core HD Graphics, 2 x USB3.0 ports, 1x USB 2.0 ports, 1 x USB Type C, 1 x HDMI, 1 x mic in, 1 x Line Out, windows11 professional version included.   |  |

### **USB WIRELESS SCREEN SHARING DONGLE QTY - 3**

**Autorun driver** 

Support Windows11, windows 10

Compatible with USB2.0 or later, type A connector or type C connector

- Sound System QTY (5): one sound system for each location

# **Template**





| Item   | QТY   |
|--|-------|
| full Digital Networked DSP Conference Processor                | 1     |
| Wireless Digital Discussion Chairman                           | 1     |
| Wireless Digital Discussion Delegate                           | 2     |
| Gooseneck Microphone 410mm                                     | 3     |
| Access point   | 1     |
| Charger for 8 batteries  | 1     |
| Wireless handheld mics   | 2     |
| POE 4 Channel Power amplifier provides extra power to Speakers | 1     |
| 120W ceiling speakers  | 2     |
| Cabinet 19 u for equipments                                    | 1     |
| any needed accessories   | L/S   |
| Rooms Areas :  |       |
| Alkarak :  | 80 m2 |
| Alqatraneh:  | 50 m2 |
| Moaab:   | 50 m2 |
| Ghor Alsafi  | 50 m2 |
| Sheehan  | 50 m2 |

- Content creation room Equipments (Room area 50 m2)

86" Interactive Smart DLED Screen All in One

## **Template**





Supply & Installation of 86" UHD DLED, advanced IR technology, narrow bezel design, anti-glare glass, built-in 3X SMART optical PTZ camera 50 MP+50 MP+50 MP (Panorama+Telephoto+Telephoto) 2x optical zoom / 5x digital zoom

Built in 16x MICs array microphones, 180 Degree Including i5 OPS, DDR4 16 GB/256GB SSD, U shape wall-mount bracket

#### **Audio System**

- Full Digital Networked DSP Conference Processor Digital System 64 channels audio and other signals.
- Lavalier mics for hosts and guests.
- Wireless Digital Discussion Chairman Unit(Not included MIC) with 4.3" touch screen.
- 8 inch POE ceiling speaker, 120W With POE Power amplifier provides extra power to Speakers.

#### Camera

#### Mirrorless Camera:

- 26MP APS-C Exmor R CMOS Sensor
- UHD 4K60p and Full HD 120p Video
- 3.0" Touchscreen LCD, Vertical Support
- 759-Point Fast Hybrid Phase Detection

#### **Camera Tripods**

Video LED Light Panel 70W LED 1000Bi II Bi-Color

Switches & Access points:

| Site          | QTY                            |
|---------------|--------------------------------|
| Alkarak       | - 2 switches + 5 Access points |
| - Alqatraneh  | - 2 switches + 3 Access points |
| - Moaab       | 2 switches + 3 Access points   |
| - Ghor Alasfi | - 2 switches + 3 Access points |
| - Sheehan     | - 2 switches + 3 Access points |

# **Template**





### - LAN switches specs :

| Item                      | Description   |
|---------------------------|---|
| Power supplies            | 2 redundant power supplies  |
| Grade                     | Layer 3 managed switch  |
| Ports                     | 24 x 10/100/1000 Mbps RJ-45 ports supporting Full PoE/PoE+.   |
| Uplink Ports              | Minimum 4 x SFP/SFP+ (1G/10G) uplink ports.   |
| РоЕ                       | Minimum 370W total PoE power  |
| Performance               | Switching capacity ≥ 128 Gbps.  |
| Forwarding Rate           | ≥ 95 Mpps.  |
| Memory                    | minimum 8GB RAM and 16GB Flash  |
| Features                  | VLAN, STP/RSTP/MSTP, QoS, LACP, IPv4/IPv6 routing, ACLs, DHCP Snooping, Dynamic ARP Inspection, Port Security, SNMP v1/v2/v3, Syslog, centralized management. |
| Management                | Web-based GUI, CLI, and centralized management through a controller or cloud platform.  |
| Warranty                  | Minimum 3 years manufacturer warranty.  |
| Brand and Supply Criteria | The proposed equipment must be recognized as a Leader or challenger in the last 5 years in Gartner Magic Quadrant for Wired LAN                               |

- Access points specs :

| Item | Description |
|------|-------------|
|      |             |

# **Template**

## RFP Form



| Brand                 | Same as the LAN switches   |
|-----------------------|--|
| Grade                 | Wi-Fi 6 Access Point, dual radio.  |
| Frequency Bands       | 2.4 GHz, 5 GHz (Wi-Fi 6).  |
| Throughput            | Minimum combined throughput ≥ 1.9 Gbps   |
| Ports                 | Minimum 1 x 1G PoE RJ-45 uplink port.  |
| Client Capacity       | ≥ 500 concurrent clients per AP  |
| Security              | WPA3 Enterprise, 802.1X, VLAN segmentation, rogue AP detection.  |
| Features              | Automatic RF management, load balancing, band steering, airtime fairness, seamless roaming, centralized management.  |
| Controller            | Built-in Virtual Controller Access Point that can<br>manage up to 100 Access Points in same<br>cluster, or the bidder shall propose a separate<br>Wireless LAN controller that supports 100<br>access points in each site. |
| Management            | The Access Points should be managed and controlled from centralized portal for all the Access Points.  |
| Application layer     | The Access Points should support L7 Applications visibility and control.   |
| Supported controllers | The Access Points can be managed from on-<br>prem controller, Cloud, and virtual controller.   |

## - CCTV Equipments QTY=5

## **Template**

#### **RFP Form**



#### Indoor Dome Cameras QTY= 31

- 4MP Lite Full color
- Fixed, focal Network Camera, PoE
- Light Catcher, Day/Night, Indoor Dome.

#### **Outdoor Dome Cameras QTY=10**

- 6MP Lite Full color
- Light Catcher, Day/Night, outdoor Dome, PoE
- Fixed, focal Network Camera.

#### CCTV System (NVR) QTY=5

- -16 Channels 2U
- -4HDD Network Video Recorder (Each hard disk 6 TB).

#### 4. General Terms and Conditions:

This RFP is subject to the Government Procurement Regulation <u>no.</u> (8) For the year <u>2022</u>, and the instructions issued pursuant to it and their amendments.

### 5. Special Terms and Conditions:

(These terms can be amendment to plus or minus depending on the nature of the tender or any other new laws and regulations)

#### 5.1: Guarantees:

• **Bid Security (Tender Bond) : Bidders** shall submit a bid Security (Tender Bond) on a form similar to the attached format in Jordanian Dinars (3%) of the total value of the financial proposal submitted by the bidder − **Annex**\3. The bond will be in the form of a certified cheque or bank guarantee from a reputable registered bank, located in Jordan, selected by the bidder. The bidder shall ensure that the (tender bond)/ bid security shall remain valid for a period of 90 days after the bid closing date.

## **Template**

### **RFP Form**



- **Performance Bond:** The winning bidder is required to submit a performance bond of (10%) of the total value of the supplies amount awarded to him within the duration mentioned in the award notification letter and before signing the Purchase Order (Contract) on a form similar to the attached format to guarantee that the winning bidder shall perform all works required in accordance with the Purchase Order's (contract's) technical specifications and requirements **Annex\4** (the duration of this guarantee must fit with the implementation of the purchase order (contract)). This guarantee shall be released after final hand over and official acceptance of MODEE of all works done by the winning bidder and submission of the maintenance and support and warranty guarantees.
- Maintenance and Support Bond: The winning bidder is required to submit a maintenance and support bank guarantee to guarantee that the bidder shall perform all maintenance and support works needed. This guarantee shall be (5%) of the total value of supplies provided by him on a form similar to the attached format and for duration of (3) three years as of the date of final handing over and official acceptance by MODEE Annex\5. This guarantee shall be released after its expiry and after the winning bidder provided all required support and maintenance and acceptance of MODEE.
- Manufacturing Defects Liability Warranty: The winning bidder should provide a manufacturing defects liability warranty on a form similar to the attached format duly endorsed and signed by a notary public for a duration of (3) years as of the date of final hand over- Annex\6. The manufacturing defects liability warranty shall be released after its expiry and after the winning bidder provided all required warranty works if required and acceptance of MODEE.

#### • Advance Payment Guarantee:

(This warranty is provided if required depending the nature of the tender)

The winning bidder shall submit an advanced payment guarantee in a form similar to the attached format in Jordanian Dinars.

• The Bidder guarantees that all provided supplies are 100% brand new free of any manufacturing defects or in material and of a modern style and its

## **Template**





production did not stop and that the year of manufacture should be the same as the year of proposal submittal.

#### **5.2: Financial Terms:**

Bidders should take into consideration the following general financial terms when submitting their proposals

- All prices should be quoted in Jordanian Dinars including all costs, expenses, profits, governmental fees and taxes, in addition to sales tax for the bidders registered in the general sales tax, and others. Prices should be specified for each item.
- The type of contract will be a fixed lump sum price contract including all costs, professional fees, over heads, profits, and expenses ....etc.
- The bidder shall bear all costs associated with the preparation and submission of its proposal and MODEE will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the proposal process.
- The bidders shall furnish detailed information listing all commissions and gratuities, if any, paid or to be paid to agents relating to this proposal and to contract execution if the bidder is awarded the contract. The information to be provided shall list the name and address of any agents, the amount and currency paid and the purpose of the commission or gratuity. Any proposal not accompanied by an acceptable proposal security (tender bond) shall be rejected by the tendering committee as being non-responsive pursuant to RFP.
- The proposal security of the successful bidder will be returned after signing the Purchase Order (Contract) and furnishing the required performance security.
- The proposal security may, in the sole discretion of the tendering committee, be forfeited:
  - o If the bidder withdraws its proposal during the period of proposal validity as set out in the RFP; or

## **Template**

### **RFP Form**



- In the case of successful bidder, if the bidder fails within the specified time limit to sign the Purchase Order (contract); or furnish the required performance security as set out above.
- the performance guarantee shall be released after final hand over and official acceptance of MODEE of all works done by the winning bidder and submission of the maintenance and support and warranty guarantees.
- The maintenance and support guarantee shall be released after its expiry and after the winning bidder provided all required support and maintenance and acceptance of MODEE.
- The manufacturing defects liability warranty shall be released after its expiry and after the winning bidder provided all required warranty works and acceptance of MODEE.
- The winning bidder has to pay the fees of the RFP advertisement issued in the newspapers.
- The MODEE is not bound to accept the lowest bid and will reserve the right to reject any bids without the obligation to give any explanation.
- Bidders must take into consideration that payments will be as specified in the tender documents under annex (1) and shall be paid after the successful fulfillment and acceptance of the scope of work defined for the services by MODEE.
- The MODEE takes no responsibility for the costs of preparing any bids and will not reimburse any Bidder for the cost of preparing its bid whether successful or otherwise.
- General Sales Tax must be specified in the offer for the bidders registered in the general sales tax or it will be assumed as part of the total value of the bid submitted by the bidder.
- Bidders are allowed to submit their proposals for one or more items of the items included in this bid or for any parts thereof\*
- The Tendering committee is entitled to award from any proposal one or more items of the offered items or any parts thereof as it sees fit\*
  - \* These two conditions mentioned if the assignment was partial

#### 5.3: Legal Terms:

## **Template**

### **RFP Form**



Bidders should take into consideration the following general legal terms when preparing their proposals:

- The bidders shall not submit alternative proposal. Alternative proposals will be returned unopened or unread.
- The proposal shall be signed by the bidder or a person or persons duly authorized to bind the bidder to the contract. The latter authorization shall be indicated by duly-legalized power of attorney and a certified copy of this authorization is to be attached to technical proposal. All of the pages of the proposal, except un-amended printed literature, shall be initialed by the person or persons signing the proposal.
- The Ministry requires that all parties to the contracting process observe the highest standard of ethics during the procurement and execution process. Ministry will reject a proposal for award if it determines that the Bidder has engaged in corrupt or fraudulent practices in competing for the contract in question.

#### **Corrupt Practice**

Means the offering, giving, receiving or soliciting of anything value to influence the action of a public official in procurement process or in contract execution.

#### **Fraudulent Practice**

Means a misrepresentation of facts in order to influence procurement process or the execution of a contract to detriment of government of Jordan, and includes collus practice among Bidders (prior to or after proposal submissi designed to establish proposal prices at artificial non-competit levels and to deprive government of Jordan of the benefits free and open competition.

• Bidder shall not contact MODEE, or its employees, members of the tendering or the technical committees on any matter relating to its proposal to the time the contract is awarded. Any effort by a bidder to influence MODEE, its employees, members of the tendering or the technical committees or the tendering committee in the tendering committee's proposal evaluation, proposal comparison, or contract award decision will result in rejection of the bidder's proposal and forfeiture of the proposal security.

## **Template**

### **RFP Form**



- A business registration certificate should be provided with the proposal.
- The laws and regulations of The Hashemite Kingdom of Jordan shall apply to awarded contracts.
- Proposals shall remain valid for period of (90) days from the closing date for the receipt of proposals as established by the Tendering Committee.
- The Tendering Committee may solicit the bidders' consent to an extension of the proposal validity period. The request and responses thereto shall be made in writing or by fax. If a bidder agrees to prolong the period of validity, the proposal security shall also be suitably extended. A bidder may refuse the request without forfeiting its proposal security; however, in its discretion, the tendering committee may cease further review and consideration of such bidder's proposal. A bidder granting the request will not be required nor permitted to modify its proposal, except as provided in this RFP.
- MODEE reserves the right to accept, annul or cancel the bidding process and reject all proposals at any time without any liability to the bidders or any other party and/withdraw this tender without providing reasons for such action and with no legal or financial implications to the Government of Jordan.
- MODEE reserves the right to disregard any bid which is not submitted in writing by the closing date of the tender.
- MODEE reserves the right to enforce penalties on the winning bidder in case of any delay in delivery as defined in accordance with the terms set in the Government Procurement Regulation no. (8) For the year 2022, and the instructions issued pursuant to it and their amendments
- All prices should be listed in the Bidder's financial proposal.

Bidders must fill out, stamp and duly sign form of bid attached to this RFP under (Annex 2) and enclose it in their proposals. Proposals that do not include this signed format are subject to rejection as being none responsive.

- The winning bidder will be expected to provide a single point of contact to which all issues can be escalated. MODEE will provide a similar point of contact.
- No proposal may be withdrawn in the interval between the proposal submission deadline and the expiration of the proposal validity period. Withdrawal of a

## **Template**

#### **RFP Form**



proposal during this interval will result in forfeiture of the bidder's proposal security.

- Bidders are allowed to submit their proposals for one or more items of the items included in this bid or for any parts thereof\*
- The Tendering committee is entitled to award from any proposal one or more items of the offered items or any parts thereof as it sees fit.\*
- \* These two conditions mentioned if the assignment was partial

#### 5.4: Support and Maintenance, Warranty and Performance:

#### • Support and Maintenance:

All devices, hardware, software and any other components installed by the bidder must be supported and maintained for a duration of (3) three years starting from the date of final handing over and acceptance.

#### • Bidders Should provide in their proposals the following:

A . Bidders shall furnish with their proposals a separate list of the needed spare parts which the manufacturing company recommends to use under normal conditions for a duration of () years. The list should show the part number as issued by the manufacturing company, the quantity, the unit price and the total price; these prices shall be binding to the bidder for the duration mentioned above. The first party has the full right to request these spare parts within this duration for the prices mentioned in the afromentioned list and the spare parts must be 100% new and original (brand new).

B . Bidders must provide maintenance workshops and the needed spare parts for the supplies for a duration of at least 8 years or for the acknowledged working lifetime unless a different provision is included in the tender invitation. Bidders should provide with their proposals conditions of spare parts prices adjustment (Escalation Clause) as is in the country of origin, after expiry of the duration mentioned under item (A) of this clause.

#### Warranty

All devices, hardware, software and any other components installed by the bidder must be warranted for a duration of (3) three years starting from the date of final handing over and acceptance.

#### • performance:

(This item for the bids that do not need warranties maintenance and insurance in the manufacturing defects, the performance bond is used as individual collateral depending on the time required for implementation)

## **Template**





The winning bidder is required to submit **a performance bond** of (10%) of the total value of the supplies amount awarded to him within the duration mentioned in the award notification letter and before signing the Purchase Order (Contract) on a form similar to the attached format to guarantee that the winning bidder shall perform all works required in accordance with the Purchase Order (contract) requirements.

#### 5.5: Tenders value:

Bidders should fill and sign the following table:

| Descriptions     | Quantity | Unite Rate * | Total |  |
|------------------|----------|--------------|-------|--|
|                  |          |              |       |  |
|                  |          |              |       |  |
|                  |          |              |       |  |
|                  |          |              |       |  |
| T                |          |              |       |  |
| Total in figures |          |              |       |  |
| Total in words   |          |              |       |  |
| Total in words   |          |              |       |  |

<sup>\*</sup> price should include all costs, Overheads, profits, fees and taxes including sales tax. for the bidders registered in the general sales tax, ...etc.

### 5.6: Bidders qualifications (Determined Upon Request):

### 5.7: Administrative procedures and requirements:

#### 5.7.1: Response procedures:

All inquiries with respect to this RFP are to on joneps by mail, e-mail, fax, or handed to the secretary of tenders committee with the subject "name of tender". All inquiries can be addressed to egov\_tender@modee.gov.jo by 27/11/2025 (. Responses will be sent in

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writing no later than on joneps Questions and answers will be shared with all Bidders' primary contacts.

#### 5.7.2: Response Format: Bidder's written response to the RFP must include:

#### (a): The Technical Proposal

The Technical proposal should include:

- The Detailed description, technical Specifications, catalogues; Brand and the Model of the offered supplies [products/services] must be mentioned clearly with the origin datasheet.
- A compliance letter stating that the technical specification of the supplies proposed by the bidder comply 100% as a minimum with the specifications shown in this RFP.

#### (b): The Financial proposal:

- The financial proposal should include a cost summary. The cost summary must provide a fixed price for the required supplies in Jordan Dinars for the overall scope of work including all expenses, overheads, profits, fees and taxes including sales tax ...etc... The bidder should submit the "Form of Bid" Annex.3 Annexed to this RFP duly filled and signed by the bidder.
- The financial proposal should include supplies value attached to this RFP duly filled and signed by the bidder's authorized representative.

(c): Bid Security: as Annex.3.

#### **5.7.3: Response Submission:**

- Bidders must submit their proposals to this RFP on JONEPS than 12:00 pm of 3/12/2025

Tendering Department  $-3^{rd}$  floor

Ministry of Digital Economy and Entrepreneurship

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8<sup>th</sup> circle

P.O. Box 9903

Amman 11191 Jordan

Tel: 00 962 6 5805741\641\607

Fax: 00 962 6 5861059

- Proposals should be submitted in a well-sealed and wrapped envelope clearly marked, as follows:

"Tender name", Tender number( 60eGovt/2025) — **Technical Proposal**, " **Financial Proposal** and **Bid Security**.

- This envelop should contain of the Financial and Technical Proposals and the original copy of the Bid Security.

the proposals must be received by the JONEPS no later than 12:00 pm of 3/12/2025-Late submissions will not be accepted,

-MODEE will not be responsible for premature opening of proposals not clearly labeled.

#### **5.7.4: Response Evaluation:**

The overall proposal will be evaluated both technically and financially, and will be evaluated and awarded according to the clause number 29 of the Government Procurement instructions of 2022 based on a compliance sheet that should be submitted through the technical bidder proposal. MoDEE reserves the right not to select any offer. MoDEE also assumes no responsibility for costs of bidders in preparing their submissions.

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### Annex No. (1)

### الدفعات \*

### الطريقة الأولى:

اذا كانت اللوازم المطلوبة مواد، يدفع الطرف الأول (وزارة الاقتصاد الرقمي والريادة) الدفعات المستحقة للطرف الثاني (المتعهد) كامل قيمة اللوازم الواردة في أمر الشراء (الاتفاقية) بعد انجاز كامل الاعمال المشمولة به، والمطلوبة في وثائق العطاء / RFP واستلام كافة المواد المطلوبة في العقد وبعد وتركيبها وتشغيلها والموافقة عليها من قبل الفريق الاول بموجب محضر استلام نهائي.

### الطريقة الثانية:

إذا كانت اللوازم المطلوبة خدمات، يجوز للطرف الأول (وزارة الاقتصاد الرقمي والريادة) تجزئة الدفعات المستحقة للطرف الثاني (المتعهد) عن كامل قيمة اللوازم الواردة في أمر الشراء (الاتفاقية) وبشكل جزئي على دفعات حسب أهمية مراحل العطاء ووفقاً لنسب محددة في حال اقتضت طبيعة العطاء ذلك، على أن توضح قيمة الدفعات حسب مراحل الإنجاز وأن تربط آخر دفعة بالاستلام النهائي، إي قبول الطرف الأول هذه الخدمات بموجب محضر استلام نهائي.

\* تحدد الطربقة وفقاً لطبيعة اللوازم المطلوبة

## **Template**





## Annex No. (2)

نموذج تقديم عرض العطاء (المناقصة)

نموذج تقديم عرض العطاء (المناقصة)

### معالى وزير الاقتصاد الرقمى والريادة

| (1) بناء على دعوة العطاء رقم ( / 200) ووفقاً للذ وجميع الوثائق الخاصة بالعطاء. فإنني أقدم عرضي وأوا مواد) المعروضة بالأسعار والشروط والمواصفات المبينة في أيها وفقاً لشروط ومواصفات العطاء. وإنني ألتزم بأن يظل العروض وأفوض السيد ( والتبليغات المتعلقة بهذا العرض لدى دائرتكم. | على أن أقوم بتقديم كل أو بعض اللوازم (خدمات أو<br>ا العرض وإتمامها وصيانتها وضمان عيوب التصنيع |
|--|--|
| رقم السجل التجاري:<br>الاسم التجاري:   |  |
|  |  |
| اسم صاحب الشركة:   |  |
| العنوان<br>البريد الالكتروني:  |  |
| البريد الالكتروني:<br>ص.ب:   |  |
| هاتف:<br>فاکس:   |  |
| الخلوي :   |  |
| الختم والتوقيع   |  |
|  |  |

المرفقات (أبين فيما يلي جميع المرفقات التي يتكون منها عرضي):-

# Template





# Annex No. (3) سند كفالة دخول عطاء

| البنه ك  |
|--|
| سند كفائة دخول عطاء  |
| السادة : وزارة الاقتصاد الرقمي والريادة  |
| التاريـخ : / / 20م<br>تاريخ الاستحقاق :  |
| رقِم الكفالة :   |
| تحية وبعد،   |
| يكفل البنك   |
| ، -<br>بمبلغ ( ) دینار فقط   |
| سارية المفعول لغاية  |
| وذلك لدخول العطاء رقم ( / 200)   |
| الخاص بشراء  |
| ويتعهد البنك بتمديد سريان الكفالة لتغطي مدة سريان العرض وبدفع قيمة الكفالة إليكم أو أي جزء منها عند أول مطالبة |
| خطية منكم، وذلك خلال فترة سريانها، علماً بأن أي مطالبة ترد إلى البنك يجب أن تكون في أو قبل موعد استحقاقها،     |
| وتصبح الكفالة ملغاة بعد انتهاء مدتها.  |
| الكفيل / مصرف  |
| المفوض بالتوقيع  |
| التاريخ  |
|  |

# **Template**





# Annex No. (4)

## سند كفالة حسن تنفيذ

| البناك   |
|--|
|  |
| سند كفالـة حسن تنفيذ   |
|  |
|  |
| السادة : وزارة الاقتصاد الرقمي والربادة  |
| التاريخ : / / 20م  |
| رقم الكفالة :  |
|  |
| تحية وبعد،   |
| يكفل البنك   |
| السادة / المتعهد   |
| ر  |
| بمبلغ ( ) دينار فقط  |
| هذه الكفالة غير مشروطة وغير قابلة للنقض وسارية المفعول لغاية   |
| 187  |
| يتعهد البنك بدفع قيمة هذه الكفالة بمجرد ورود أول طلب منك وبغض النظر عن معارضة المتعهد أو الغير ودون اجراء أي             |
| تقاص ودون اشتراط تقديم أي شهادات أو الحصول على حكم قضائي أو أي شرط اخر.  |
| يتعهد البنك بتمديد سريان هذه الكفالة أو دفع قيمتها إليكم أو أي جزء منها عند أول مطالبة خطية منكم بالتمديد أو الدفع، وذلك |
| خلال فترة سريانها، ولا تلغى هذه الكفالة خلال فترة سريانها إلا بكتاب رسمي من وزارة الاقتصاد الرقمي والريادة.              |
| وفي حالة تخلف البنك عن دفع قيمة هذه الكفالة أو أي جزء منها لوزارة الاقتصاد الرقمي والريادة لدى طلبها فإن البنك يفوض      |
| معالي محافظ البنك المركزي بناءً على طلب معالي وزير الاقتصاد الرقمي والريادة بقيدها على حسابه الجاري لدى البنك المركزي    |
| ولحساب الخزينة.  |
|  |
| المفوض بالتوقيع:   |
| بحضور وشهادة :   |
|  |
|  |
|  |

# **Template**





## Annex No. (5)

## سند كفالة صيانة

| البناك  |
|---|
| سند كفالة صيانة   |
| السادة : وزارة الاقتصاد الرقمي والريادة   |
| التاريخ : / / 20م   |
| رقم الكفالة :   |
|   |
| تحية وبعد،  |
| يكفل البنك  |
| السادة / المتعهد  |
| بمبلغ ( ) دینار فقط   |
| سارية المفعول لغاية   |
| وذلك ضماناً لصيانة اللوازم المحالة على المتعهد المذكور بموجب قرار الإحالة رقم ( / 200) المتعلق بتوريد               |
|   |
| هذه الكفالة غير مشروطة وغير قابلة للنقض وتجدد تلقائياً ولا تلغى إلا بكتاب رسمي من وزارة الاقتصاد الرقمي والريادة.   |
| ويتعهد البنك بدفع قيمة الكفالة إليكم أو أي جزء منها عند أول مطالبة خطية منكم، رغم أي معارضة من قبل المتعهد أو الغير |
| ودون اجراء أي تقاص ودون اشتراط تقديم أي شهادات أو الحصول على حكم قضائي أو أي شرط اخر.                               |
|   |
| توقيع الكفيل / مصرف   |
| المفوض بالتوقيع   |
| التاريخ   |
| مان في المان ا      |
|   |

### **Template**





### Annex No. (6)

### تعهد شخصي

### تعهد شخصي / ضمان العيوب المصنعية

نتعهد نحن المتعهد /

بضمان المواد ذوات الأرقام ( ) المحالة علينا بموجب قرار الإحالة رقم ( / 200) تاريخ / / 20م

بحيث يكون هذا الضمان ساري المفعول لمدة ثلاث سنوات من تاريخ الاستلام النهائي ويشمل ضمان كافة المواد المذكورة من أي عيب مصنعي مضافا إليها نسبة (15%) خمسة عشر بالمائة من القيمة ووفقاً للشروط المذكورة في تعليمات العطاءات وتعديلاتها.

ونتعهد باستبدال اللوازم المعيبة، وفي حالة عدم قيامنا باستبدال هذه اللوازم بأخرى جديدة خلال المدة المقررة نتعهد بدفع كامل قيمة المواد التي ثبت سوء مصنعيتها ولم نستطيع استبدالها مضافاً إليها (15%) خمسة عشر بالمائة من قيمتها خلال أسبوع من تاريخ الإخطار بالدفع وبلا تعلل وبدون حاجة محكمة أو حكم إلى محكمة وفي حالة التأخر عن الدفع نكون مسؤولين عن العطل والضرر والمصاريف القانونية، وعليه أوقع وبحضور الشاهدين الموقعين بذيله.

شاهد

شاهد

المتعهد

مصدق كاتب العدل

# **Template**





| ملحق رقم 7   |
|--|
| الاتفاقية / أمـر شـراء   |
| رقم (  |
| السادة : المحترمين   |
| ص.ب ( ) اسم المدينة ( ) المنطقة ( )  |
| هاتف ( ) فاكس ( ) الرمز البريدي ( )  |
| بناءً على قرار لجنة الشراء المختصة رقم ( / 200) المرفق طيا صورة عنه والخاص بدعوة العطاء رقم                          |
| ( / 200) أرجو توريد وتسليم أو تقديم الخدمات المطلوبة ( ) المحالة عليكم   |
| والمبينة تفصيلاتها وأثمانها على جدول المواد المرفق بقرار الإحالة والبالغة قيمتها الإجمالية () فقط () إلى             |
| واقبلوا الاحترام ،،،   |
| التاريخ: / / 20م   |
| أمين عام وزارة الاقتصاد الرقمي والريادة  |
| اسم المفوض بالتوقيع :  |
| السادة وزارة الاقتصاد الرقمي والريادة:-  |
| أتعهد بتوريد اللوازم المحالة علينا وفقاً لمواصفات وشروط قرار الإحالة المشار إليه أعلاه والوثائق المعتمدة المتعلقة به |
| وهي (دعوة العطاء، وثائق العطاء، الملاحق، عرض المناقصة، عرض المتعهد، الكتالوجات، المراسلات، والتعليمات                |
| للمشتركين في المناقصة)، والالتزام بأحكام نظام المشتريات الحكومية رقم (28) لسنة 2019م وتعديلاته والتعليمات            |
| الصادرة بموجبه.  |
| تعتبر هذه الاتفاقية (أمر الشراء) وقرار الإحالة وكتاب القبول والوثائق المعتمدة المتعلقة بهم وهي (دعوة العطاء،         |
| وثائق العطاء، الملاحق، عرض المناقصة، عرض المتعهد، الكتالوجات، المراسلات الموافق عليها، والتعليمات                    |
| للمشتركين في المناقصة) المذكورة عقدا ملزما للطرفين.  |
|  |
| اسم المتعهد :  |
| اسم المفوض بالتوقيع :<br>التوقيم النافية   |
| التوقيع والخاتم :<br>التاريخ :   |

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نسخة / وحدة العطاءات والمشتريات/ ضابط العطاءات والمشتريات أو سكرتير اللجنة المعنية نسخة / الدائرة ذات الشأن (الجهة الطالبة للشراء) نسخة / الضريبة العامة على المبيعات / الرقم الضريبي (

